

Schedule H: Software - 2018

PLEASE CALL FOR APPROVAL OF SOFTWARE NOT LISTED HERE

Approved, Supported Operating Systems

Windows 7 Professional (32- or 64-bit)
Windows 8.1 Professional
Windows 10 Professional

Not Supported:

Windows XP	Windows 7 Ultimate
Windows Vista Home	Windows 8.1 Home
Windows 7 Home	Windows 10 Home

Approved, Supported Application Software

Browsers – Firefox, Internet Explorer
Reboot Restore – available for all public PCs (machines without RCLS contracts: see *)
SonicWall Enforced Client Anti-Virus and Anti-Spyware “SentinelOne”
Symphony Client (Workflows)
Microsoft Office; document viewers
Microsoft Edge Browser
Vipre Enterprise antivirus

GFI Backup
Adobe Reader
Team Viewer

Approved, NOT Supported *

Browsers: Opera, Chrome
Browser Plugins: Shockwave, Flash Player; Microsoft Silverlight; Java
E-mail Clients: Thunderbird, Eudora, Lotus, Outlook
Office Suites: OpenOffice, LibreOffice
Antivirus: McAfee, Norton, Symantec, Microsoft Security Essentials
Intuit products
Adobe products
Corel products
iTunes
QuickTime
Payroll / Accounting software
Digital Imaging Software
Nero, Roxio
Crystal Reports
Overdrive / Kindle (for any devices) – please call Overdrive
Video surveillance, RFID or any similar monitoring software
Heating / cooling / electrical system / solar monitoring software
Self-checkout software

Unapproved - NOT Supported

Kaspersky Anti-virus (not allowed)

Safari (not allowed or supported on Windows PCs)

Apps from the Windows Store for Windows 8.1/10 are not approved or supported for security and performance reasons.

Please contact the HelpDesk before installing any programs not listed above.

* Installation and/or support are billable at our standard labor rate.